Central Organisation ECHS
Adjutant General's Branch
Integrated Headquarters of
MoD (Army), Maude Lines,
Delhi Cantt- 110 010

B/49711-NewSmartCard/AG/ECHS
IHQ of MoD (Air Force)
IHQ of MoD (Navy)
HQ West Comd (A/ECHS)
HQ South Comd (A/ ECHS)
HQ East Comd (A/ ECHS)
HQ Central Comd (A/ECHS)
HQ North Comd (A/ECHS)
HQ South West Comd (A/ECHS)
All Regional Centres

PROCEDURE FOR GENERATION OF LOST / NOT RECEIVED
OTP SMS FOR COLLECTION OF SMART CARD AT STN HQ

1. Reference instructions for Online Smart Card Application (Version 6.0).

2. Suitable software patch has been developed and installed in the smart card application to tide over the problem of lost/not received OTP for issue of 64 Kb cards.

3. In the Station Headquarter Console for smart card application the following three additional tabs have been added:-

   (a) Request for OTP
   (b) Pending OTP request
   (c) Approved OTP request

4. When the Primary Beneficiary approaches the Stn HQ, that he has not received OTP/deleted OTP, then the Stn HQ to request for OTP by entering the registration number. On sending the request it gets into pending OTP request and simultaneously request is visible to Dir and JD(Est) of respective Regional Centres. As on approval of JD(Est) the OTP is visible to the Station HQ'S under tab approved OTP. The OTP can now be used by the Station Headquarter for issue of Cards.

Copy to :

Directorate of Air Veterans
Subroto Park, New Delhi – 10
Coast Guard Veteran Cell,
Coast Guard HQs, New Delhi

DIAV/DESA

HQ DG NCC, West Block – IV
RK Puram, New Delhi