Dear Veterans,
The Registration on DIAV Portal will assist us in reaching out to you for dissemination of essential information. Veterans incl Family Pensioners may email details to armyveteranscell@gmail.com

THE PENSION PROCESS RETIRING PENSION
1. Release Order issued by MS Br/Records
2. Pension documents submitted to Records, verified and fwd to PAO(OR)
3. Offrs submit their documents directly to PCDA(O) with a copy to MP 5&6.
4. PCDAO/PAO prepare and fwd LPC-cum- Data sheet to PCDA(P)
5. PCDAP prepares ePPO and fwd digitally to Records/MP5 and Pension Disbursing Agency (DPDO/CPPC of Bank)
6. Offr ePPO are uploaded on rodra website
7. Record Offices email the PPO or hand over hard copy to pensioners.
8. RO fwd a Descriptive Roll to CPPC. For Offrs, fwd by PCDAP.
9. Pensioner presents himself to the bank, submits a life cert and an undertaking.
10. Central Pension Processing Center( CPPC) of the Bank disburses pension as per details in PPO and subsequent PCDAP Circulars.
11. All banks have their CPPC. SBI and PNB, region wise, others only one CPPC.
12. Pension a/c should always be a joint a/c with spouse. Nominee be declared in case of single pensioner.
ADVISORY FOR VETERANS: SIX
THE PENSION PROCESS

FAMILY PENSION FOR DEATH IN HARNESS

1. Procedure same as above.
2. Documents signed by the eligible claimant. Units provide all assistance. Documents processing expeditiously at all levels.
3. OFP commences initially till SFP/LFP adjudicated
4. Entitled ex gratia, gallantry award money also endorsed in the PPO.

FAMILY PENSION FOR DEATH AFTER RETIREMENT

1. Spouse name already notified in PPO.
2. 2. Beneficiary applies to Bank with death certificate; submits live certificate and an undertaking.
3. 3. Spouse gets OFP (60% of ESM pension) or Enhanced rate as applicable.
4. 4. In case name not endorsed in PPO, complete family pension claim documents be processed.
ADVISORY FOR VETERANS: SIX
THE PENSION PROCESS

HANDICAPPED CHILD

1. Name endorsed in the PPO.
2. Pension commences as per above procedure.
3. Legal Guardian will operate account in case of special child

DEPENDENT PENSION ( SON UNDER 25, UNMARRIED/DIVORCED/WIDOWED DAUGHTER)

1. Eligible claimant applies for pension
2. Submits required documents to Records/ MP5, through Zila Sainik Board
3. Meeting all eligible conditions of dependency during the lifetime of either parents and income criteria, PPO issued
4. Rest of the procedure same

Wishing all Veterans best of Health.

Regards
Directorate of Indian Army Veterans
9868732800