Dear Veterans,

When an ESM Pensioner expires, there are certain actions to be taken by the Spouse/NOK. Commencement of family pension, entitlements and updating of records at all levels will depend on timely and correct intimation of the death. Some Important Actions to be Taken by Spouse/NOK:

1. Obtain Medical Certificate for cause of death and Death Certificate.
2. Submit Application along with death certificate to Pension Disbursement Authority (PDA)- DPDO/CPPC through your Bank.
3. Present yourself at the Bank Branch; deposit Iden Proof, live certificate and an undertaking for commencement of pension in the existing pension joint a/c.
5. Info Record Office/MP5 and PCDA(P).
6. Apply for Extended Insurance Cover with AGIF.
7. Apply for Demise grant with Records (JCO & OR), Funeral grant with ZSB (up to Hav in case not claimed from any other source) and ADLRS with dependent CSD (All ranks).
8. Return ESM I cards to ZSB and Retd Offrs I Card to Stn HQ. Apply with ZSB for new I card for self.
9. Process primary membership with ECHS and CSD.
10. Write to insurance companies for relevant claims.
11. Process transfer of all assets & property.
12. Disposal of NSP weapon or any other arm.
ADVISORY FOR VETERANS: TEN ACTIONS TO BE TAKEN BY THE SPOUSE/NOK ON DEMISE OF AN ESM PENSIONER

13. Clear outstanding dues on Credit Cards or any loan a/c.
14. Claim for any insurance scheme attached to FD/ Bank balances or any other scheme as per the terms and conditions.
15. Intimate death to Income Tax Department for closing the file. Formats for certain application processes may be downloaded for guidance as per the link below: https://www.indianarmyveterans.gov.in/showfile.php?lid=880 Kindly accord wide publicity to these posts with all relevant groups, specially our jawans. Continue to stay home, stay fit and stay healthy.

Regards
Directorate of Indian Army Veterans
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