Dear Veterans,

The ECHS has introduced 64 KB Card. Validity of 16 KB is over, 32 KB is valid till 31 Dec 2020.

Filling up of online Application for ECHS 64 KB Card, detailed instructions:
https://echs.gov.in/img/Smartcard/FOR%20UPLOADING%20ON%20WEBSITE/Instructions%20Ver%2006.0%20-%20Final1.pdf

PREPARATORY STAGE:
1. Write down following details on a paper and file it for subsequent reference:
   a. ESM Service Particulars
   b. Mobile No for registration
   c. Security Question for recovery of password: Mother’s Name and Your place of birth.
      Permanent address as per record of service h. Present Address (if other than Permt) j. Bank A/C, IFSC, Bank addk.
      Dependent particulars - DOB, Aadhaar & PAN No, Blood Gp.

2. Scan, upload and create a folder on desktop of following as applicable:
   a. Photos all beneficiaries
   b. Signature all beneficiaries
   c. PPO of pensioner. Old card of ESM/Old Temp Slipe. Other documents as applicable:
      Bankers Cert, Death Cert in case of ESM demise, disability certificate, Receipt of MRO for onetime contribution etc.
STEP ONE: REGISTRATION https://echs.sourceinfosys.com/
1. Select Category: ESM Pensioner/Marital Discord/ WW II/ SSCO/ECO/PMR(Non Pensioner)
2. Fill up Name ESM (w/o rk), mob No, create a password (Note it down for future ref)
3. Security Ques for PW recovery: Mother’s name and your place of birth (Make a note for future ref)
4. Click on ‘Register’ get an OTP on your mob, enter it - you are now registered.

STEP TWO: FILLING UP ONLINE APPLICATION
1. Login: https://echs.sourceinfosys.com/
2. Go to Edit Option and select appropriate Application Form (Future retiree/Old Card/Temp Slip/Pre 96/96 to 2003 retiree/Post 2003 retiree/Death in service/ loss of card/Non Pensioner WW II/ECO/SSCO/PMR etc.
3. All fields are mandatory
4. Fill each field carefully, be very particular in selecting drop down fds
5. Upload photo & signatures by importing from the folder created on desktop
6. Fill up details of each Dependent incl photo and signature
7. Upload all other relevant documents listed in your application
8. Check details thoroughly and SAVE
9. Go to payment option- online payment NOTE: #Please note down your password#Login frequently to check status
ADVISORY FOR VETERANS: NINETEEN
FILLING UP ONLINE APPLICATION FOR 64 KB CARD

STEP THREE: Verification by Records:
1. Respective Records/MP5/MPRSO/TA Verify online application, if all correct
2. Records raises obsn in case of anomaly
3. Obsn visible to ESM on login
4. ESM to rectify the anomaly and resubmit
5. Records verify once reconciled

STEP FOUR: Printing of Card and Despatch to Stn HQ:
1. Card printed once verified, checked and despatched to concerned Regional Centre
2. RC despatches to respective Stn HQ
3. Stn HQ sorts them out and issues OTP to beneficiary on his RBN as an

SMSSTEP FIVE: Collection of Card by the Beneficiary
1. Receipt of OTP on SMS
2. ESM reports to Card section with old card/temp slip or any other document mentioned in SMS
3. Card Delivered and activated

Imp Notes:
1. Keep logging in frequently to check status
2. Rectify any anomaly raised by Records
3. Download “ECHS Beneficiary App”, you can check status, contact details and subsequently manage your treatment. Kindly take assistance of your Children/Grand Children to apply ECHS online application while you stay at Home.

Wishing all a very good health

Regards
Directorate of Indian Army Veterans
9868732800