MESSAGE FROM ARMY COMMANDER WESTERN COMMAND TO
ARMY VETERANS AND THEIR FAMILIES

1. In this hour of crisis owing to sudden surge of COVID-19, Western Command assures its Veterans and their families of requisite medical care and other assistance. We are deeply concerned about your wellbeing, health and in particular safety from COVID-19. Towards this, we are not only up scaling our existing medical infrastructure but also setting up additional facilities to meet the challenge thrown by fresh wave of the pandemic. In Western Command all Service hospitals, ECHS Polyclinics and Ex Servicemen Cells have been instructed to pro-actively deal with COVID-19 cases of our esteemed Veterans and their families. Following measures have been instituted against COVID-19 in the area of Western Command :

(a) All Service hospitals including Base Hospital, Delhi Cantt which has been recently converted into an exclusive COVID-19 facility, Command Hospital, Chandimandir and other Military Hospitals will be accepting ECHS beneficiaries and no one will be turned away by them.

(b) Regional Centres, ECHS will extend all possible help at empanelled civil hospitals end to include hospital admission & availability of beds etc to needy ECHS members. In case of any difficulty, officers mentioned at Para 2 below should be contacted.

(c) All ECHS Polyclinics will have duty Medical officer/ Nursing assistant available on mobile numbers after duty hours. OsIC Polyclinics will disseminate contact numbers to dependent ECHS beneficiaries of respective Polyclinics.

(d) In order to avoid exposure to COVID-19, tele health facility at www.sehatopd.in should be explored by ECHS beneficiaries for seeking requisite medical consultation from medical officers & Specialists.

(e) With immediate effect, as a preventive measure, OPDs at ECHS Polyclinics will be conducted on Prior Appointment basis as was being done earlier.

(f) Facility for local purchase of prescribed medicines on reimbursement basis has been extended till 31 Jul 2021. ECHS beneficiaries should explore this and avoid visiting Polyclinics for collection of medicines.

(g) ECHS Polyclinics will continue to facilitate registration for COVID-19 Vaccination for the Veterans and their dependents
2. EMERGENCY HELPLINE. Following mobile numbers will be available for medical assistance:-

(a) ECHS Polyclinics -- Existing tele/ mobile numbers of Polyclinics and OsIC as promulgated by each Polyclinic.

(b) Regional Centres, ECHS. For assistance at ECHS empanelled civil hospitals:-

   (i) Dir RC-I Delhi Cantt : Col Sumit Malik - Mobile 8871402107
   (ii) Dir RC-II Delhi Cantt : Col Sanjay Kumar -Mobile 8810641964
   (iii) Dir RC Ambala : Col Sandeep Azad -Mobile 9800822020
   (iv) Dir RC Chandimandir : Col NMS Thakur -Mobile 9501212045
   (v) Dir RC Jalandhar : Col Sanjiv Malik -Mobile 7085520400
   (vi) Dir RC Jammu : Col Gaurav Kanwal -Mobile 8794521617
   (vii) Dir RC Yol (Under Raising) : Gp Capt HS Cheema - Mobile 7382056140

(c) Stn HQ, ECHS Cells. For assistance in admission at Service Hospitals / guidance:-

   (i) Delhi Cantt : Lt Col NS Rathore - Mobile 7839414690
   (ii) Ambala : Col JP Kaushik - Mobile 9469138041
   (iii) Chandimandir : Col Shamsher Singh - Mobile 9633012117
   (iv) Shimla : Col Upkar Singh - Mobile 9582891316
   (v) Palampur : Lt Col Purshotam Singh - Mobile 7889790271
   (vi) Yol Cantt : Lt Col Shaman Kumar- Mobile 8130337780
   (vii) Patiala : Lt Col Raminder Singh - Mobile 9418610787
   (viii) Jallandhar : Col Gurjeet Singh - Mobile 7976352486
   (ix) Amritsar : Col M Ahluwalia - Mobile 8120287703
   (x) Pathankot : Col BS Sandhu - Mobile 9876625800
   (i) Jammu : Col Rajeev Datta - Mobile 9373277918
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(d) Service Hospitals - Helplines. For assistance in admission at Service hospitals/guidance:

(i) Base Hospital, Delhi Cantt - 011-25683580, 35683581, 25683585
(ii) Command Hospital, Chandimandir - 0172-254899
(iii) MH Ambala - 0171-2641025
(iv) MH Jallandhar - 0181-2661632
(v) MH Amritsarr - Mobile 7717304031
(vi) MH Pathankot - Mobile 8288095910
(vii) MH Jammu - 0191-2432653
(viii) MH Shimla - 0177-2837365

(e) HQ Western Command. For guidance on any issue related to management of COVID-19, Stn Helpline (Chandimandir) can be contacted on Mobile - 9633012117

3. We also seek assistance of our resolute Veterans' community in fight against COVID-19 and call for volunteers with medical as well as non medical background to join us in beating the Pandemic. Volunteers may contact us on Mobile - 8847225937 and e-mail at: wcechs@gmail.com

4. Finally, We assure all Veterans and their dependents of our continued support and wish them good health & happiness.