

दूरभाष : 26181892

एकीकृत मुख्यालय रक्षा मंत्रालय (सेना)
Integrated HQ Min of Def (Army)
क्वार्टरमास्टर जनरल शाखा/QMG Branch
कैंटीन सेवाएँ निदेशालय / CS Dte
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96005/Q/Comp/DDGCS/May-18/Misc (147)

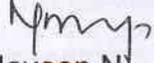
07 May 2018

HQ Northern Command (OL)
HQ Eastern Command (OL)
HQ Central Command (OL)
HQ ARTRAC (Q)
Air HQ (Dte of Accts)
HQ DG NCC (Lgs)
DG Assam Rifles
DRDO (DMS), DGQA, OFB

HQ Southern Command (OL)
HQ Western Command (OL)
HQ South Western Command (OL)
Naval HQ (PDPS)
HQ Coast Guard (AD)
HQ ANC
HQ IDS, HQ SFC
HQ DG BR (Q), DIAV, KSB

CLARIFICATION WRT POLICY ISSUES

1. Refer queries received from the environment wrt combined cards, requirement of Aadhar & PAN card while applying for canteen smart card and also Access Control System at URC.
2. Clarification on the ibid issues are attached as appendix. The same is also being uploaded on CS Dte Website & ARMAAN Mob App.
3. You are requested to disseminate the same to all URCs/ beneficiaries.


(Naveen N)
Lt Col
JDCS
For DDGCS

Copy to:-

QMG Branch/ Q1 (E)

CSD HO

M/s SCPL

- For info pl.

COMBINED CARDS WRT CANTEEN FACILITY

1. Combined canteen smart card (one single canteen smart card including grocery and liquor) was introduced to facilitate the ESM in order to avoid carrying of multiple cards. However, large number of cases were detected wherein beneficiaries misused the facility by applying for both combined card and separate liquor/ grocery card, which amounts to fraud.
2. Based on the feedback received from the environment, the system of combined card has been done away with. Advisory/ policy letter on discontinuation of the same was issued on 10 Mar 2017 and 21 Mar 2017 with a window of one year to facilitate the same. Accordingly, combined cards have been hot listed wef 01 April 2018.
3. Veterans are once again requested to apply for separate canteen cards in lieu of combined cards. All applications received upto 15 April 2018 have been personalized and dispatched to respective URCs.

REQUIREMENT OF AADHAR CARD AND PAN CARD WHILE APPLYING FOR CANTEEN SMART CARD

4. It is clarified that Aadhar card and Pan card were not mandatory and also, are not mandatory while applying for canteen smart card. No personal documents/ biometric details are retained by the card issuing firm or the URC. Further, all documents enclosed along with the application form are returned to the applicant alongwith the card by the issuing firm. Detailed policy letter on procedure wrt applying for canteen smart card has been issued by this Dte on 11 Apr 2018. Copy of the same is available at all URCs. Also, amendment/ revision of canteen smart card application form is under progress.

ACCESS CONTROL SYSTEM AT URCs

5. Canteen facility can be availed only through individual smart cards. However, complaints were received from the environment wrt unauthorized individuals gaining access into URCs. In order to prevent entry of unauthorized individuals into URCs, an additional security feature of access control through individual smart cards have been formulated.
6. In the access control system, the impression of right index finger is stored in the individual smart card. It is pertinent to note that, the finger impression is not stored anywhere else at the URC or the computer/ server. URCs are not connected to internet and also adhaar card is not required. The impression is stored in the canteen smart card of the individual only. The beneficiary visiting the URCs has to swipe his canteen smart card and place his right index finger to authenticate the same. This will permanently prevent the misuse of canteen smart card being done through lending of the smart card.
7. This system is followed successfully in various other organizations without intruding into the personal details of the individual. Beneficiaries may be apprised and educated on the same to prevent mis information/ lack of awareness.