

ARMY PAY AND ALLOWANCES CONTACT CENTRE (APACC)

With an aim of improving satisfaction level of officers with respect to various matters pertaining to PCDA(O), Army Pay and Allowances Contact Centre (APACC) has been established in Jun 2018 in the premises of the PCDA(O), Pune. The Centre helps in resolving contentious issues with the PCDA(O), and it has also made Army Data Network (ADN) connectivity available at the PCDA(O) premises to facilitate online transmission of important policy letters and officers' Part II Orders.

Contact details of APACC are as under :-

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|-----|-----------------|---|---------------------|
| (a) | Civil Telephone | - | 020-26450691 |
| (b) | WhatsApp | - | 9373229967 |
| (b) | E-mail Address | - | ramkc.56566@gov.in |
| (c) | Army Telephone | - | 410001 – 7275, 7279 |

DEFENCE PENSION CONTACT CENTRE (DPCC)

Principle Controller of Defence Accounts(Pensions), Allahabad is handling pensions and other terminal benefits of all pensioners (Oftrs, JCOs and OR) of Indian Army. In order to resolve the pending pension issues, Defence Pension Contact Centre (DPCC) now located within the premises of PCDA(P), Allahabad has been made functional wef 01 Oct 1986, under the aegis of HQ Purva UP and MP Sub Area. The centre helps in resolving long outstanding pension issues with the PCDA(P), Allahabad.

Contact details of DPCC are as under :-

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|-----|-------------------|---|----------------------|
| (a) | Civ Telephone/Fax | - | 0532-2423486 |
| (b) | E-mail Address | - | dplc1pcdap@gmail.com |
| (c) | Army Telephone | - | 430004-6219, 6225 |

