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Integrated HQ of MoD (Army)
Quartermaster General's Branch
Canteen Services Dte
West Block-3 Wing-III, R.K. Puram,
New Delhi-110066

No 95350/Q/DDGCS/ POLICY

24 April 2019

HQ Northern Command(OL)
HQ Eastern Command(OL)
HQ Central Command (OL)
HQ ARTRAC (Q)
Air HQ (Accts)
HQ DG Assam Rifles
DGBR (Q), DG NCC(Lgs), OFB
E in C Branch
KSB, DIAV

HQ Southern Command (OL)
HQ Western Command (OL)
HQ South Western Comd (OL)
Naval HQ (PDPS)
HQ IDS, HQ SFC, HQ ANC
HQ Coast Guard (AD)
DGQA, DRDO(DMS),DAD
DG NSG, IG SFF

BIOMETRIC ACCESS CONTROL SYSTEM

1. While the implementation of Biometric Access Control System is still underway, numerous representations have been received from the environment regarding the inconvenience caused to all beneficiaries, especially elderly veterans and NoKs.

2. Based on the above, it has been decided that **the implementation of Biometric Access Control System at URCs is dispensed with.**

3. In case of a doubt, regarding the identity of any individual, the onus to verify the identity lies with the URC management prior billing. For this, appropriate identification documents issued by government departments may be perused in addition to the canteen smart card.

4. It is reiterated that the onus to prevent malpractices for sale to unauthorised individuals rests with Local Military Authorities (LMA)/ URC management who may initiate suitable checks which will not inconvenience the clientele.

5. Para 17 of CS Dte letter No 96001/Q/DDGCS dated 30 Jun 2017, CS Dte letter No 95350/Q/DDGCS/CIMS dated 25 Oct 2017 and CS Dte letter No 95350/Q/DDGCS dated 07 Dec 2017, 27 Feb 2018, 12 Sep 2018, 14 Dec 2018, 17 Jan 2019 are hereby superseded.

6. This letter may please be disseminated to all concerned and given wide publicity.



Rohit M Nair

(Rohit M Nair)
Major
AQMGS CS
For Brig CS

Copy to :-

QMG Branch/ Q1(E) - For information please.

CSD HO - For information and dissemination to all depots please.