

**ADVISORY FOR VETERANS: SIX**  
**THE PENSION PROCESS**

**Dear Veterans,**

**The Registration on DIAV Portal will assist us in reaching out to you for dissemination of essential information. Veterans incl Family Pensioners may email details to [armyveteranscell@gmail.com](mailto:armyveteranscell@gmail.com)**

**THE PENSION PROCESS RETIRING PENSION**

- 1. Release Order issued by MS Br/Records**
- 2. Pension documents submitted to Records, verified and fwd to PAO(OR)**
- 3. Offrs submit their documents directly to PCDA(O) with a copy to MP 5&6.**
- 4. PCDAO/PAO prepare and fwd LPC-cum- Data sheet to PCDA(P)**
- 5. PCDAP prepares ePPO and fwd digitally to Records/MP5 and Pension Disbursing Agency ( DPDO/CPPC of Bank)**
- 6. Offr ePPO are uploaded on rodra website**
- 7. Record Offices email the PPO or hand over hard copy to pensioners.**
- 8. RO fwd a Descriptive Roll to CPPC. For Offrs, fwd by PCDAP.**
- 9. Pensioner presents himself to the bank, submits a life cert and an undertaking.**
- 10. Central Pension Processing Center( CPPC) of the Bank disburses pension as per details in PPO and subsequent PCDAP Circulars.**
- 11. All banks have their CPPC. SBI and PNB, region wise, others only one CPPC.**
- 12. Pension a/c should always be a joint a/c with spouse. Nominee be declared in case of single pensioner.**

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**FAMILY PENSION FOR DEATH IN HARNESS**

1. Procedure same as above.
2. Documents signed by the eligible claimant. Units provide all assistance. Documents processing expeditiously at all levels.
3. OFP commences initially till SFP/LFP adjudicated
4. Entitled exgratia, gallantry award money also endorsed in the PPO.

**FAMILY PENSION FOR DEATH AFTER RETIREMENT**

1. Spouse name already notified in PPO.
2. 2. Beneficiary applies to Bank with death certificate; submits live certificate and an undertaking.
3. 3. Spouse gets OFP ( 60% of ESM pension) or Enhanced rate as applicable.
4. 4. In case name not endorsed in PPO, complete family pension claim documents be processed.

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**HANDICAPPED CHILD**

- 1. Name endorsed in the PPO.**
- 2. Pension commences as per above procedure.**
- 3. Legal Guardian will operate account in case of special child**

**DEPENDENT PENSION ( SON UNDER 25, UNMARRIED/DIVORCED/WIDOWED DAUGHTER)**

- 1. Eligible claimant applies for pension**
- 2. Submits required documents to Records/ MP5, through Zila Sainik Board**
- 3. Meeting all eligible conditions of dependency during the lifetime of either parents and income criteria, PPO issued**
- 4. Rest of the procedure same**

**Wishing all Veterans best of Health.**

**Regards**

**Directorate of Indian Army Veterans**

**9868732800**