

ADVISORY BY ECHS ON TREATMENT MANAGEMENT WEF 01 JUN 2020

Dear Veterans,

ECHS has issued a policy for treatment wef 01 Jun 2020 vide their letter No B/49770/AG/ECHS/Treatment/Policy Dy 21 May 2020. It is basically to streamline the treatment mgmt at Polyclinics in view of the prevailing COVID-19 environment. The emphasis is on control over the footfall to ensure social distancing.

TREATMENT MGMT

1. Treatment of chronic disease to continue w/o referral based on existing advise as emergency cases.
2. Emergency cases will continue to be treated w/o referral as per existing provisions.
3. For OPD prior appointment be obtained on email/Tele.

MEDICINE MGMT

1. For collection prior appt on email/Tele.
2. Appt only once a month for continue treatment medicines.
3. NA medicines be purchased and seek reimbursement.

MEDICINE REIMBURSEMENT

Submission of bills to parent Polyclinic, following three methods:

1. Online uploading.
2. Dispatch by registered Post.
3. Physical submission with prior appt on email/Tele. COVID-19

ADVISORY BY ECHS ON TREATMENT MANAGEMENT WEF 01 JUN 2020

MGMT AT SERVICE/EMPANELED HOSPITALS

1. Suspected cases be referred to nearest Service Hosp, if available in AOR.
2. Suspected/Confirmed cases be treated as Emergency cases.
3. If referred to empaneled Hosp for OPD and COVID test felt inescapable, Hosp will:
 - either carry out test, if facility available Or
 - refer to empaneled Hosp where testing facility available.
 - Treatment will be done on cashless basis by empaneled hospitals.

The contact details of COVID helplines and ECHS Polyclinics are available on their website, link given below: <https://echs.gov.in/>

Please continue staying at home. You may approach DIAV and its Verticals for any other assistance, anywhere in the country; our contact details are given on our website

<https://www.indianarmyveterans.gov.in>

Regards

Directorate of Indian Army Veterans

9868732800