PENSIONERS’ FRIENDLY INITIATIVES EXCLUSIVELY FOR ARMED FORCES.

- **PNB is the First Bank** to:-
  - revise pension under One Rank One Pension;
  - implement e-PPO with Ministry of Defence;
  - integrate Digital Life Certificate at all branches where pensioners from any bank can submit digital Life Certificate
- Bank is ready to implement revision under 7th Pay Commission;
- Set up a OROP Review Cell with mail id hogbdpension@pnb.co.in where mail may be sent by any defence pensioner not satisfied with OROP Revision;
- Set up Veterans Facilitation Centre cum e-lobby at the office of Directorate of Indian Army Veterans (DiAV), Delhi Cantt. We are also going to open a Financial Counselling Centre at the same location;
- Bank is in the process of setting up of CPPC at Allahabad exclusively for pensioners of Indian Army.
- Created CPPC Cell at Navy Mumbai office to facilitate Navy pensioners. It has separate mail id navypension@pnb.co.in where navy pensioners can post their grievances/queries;
- Separate e-mail IDs created for Army and AirForce pensioners armypension@pnb.co.in and airforcepension@pnb.co.in
- Actively participated in all Defence Pension Adalats organised by PCDA for immediate resolution of pensioners' grievances.
- **Special processing for commutation & gratuity between 8-10th every month** so that Defence pensioners get terminal due immediately after discharge;
- Exclusive benefits in Defence Saving accounts under PNB Rakshak Scheme;
- Bifurcated details of pension in Pass Book;
- Multiple pension processing for immediate release of Commutation & Gratuity and DR arrears;
- Automatic release of additional pension and restoration of commutation;
- SMS alert in October every year to submit Life Certificate in November;
- Immediate start of pension where Letter of Undertaking received with PPO;
- Collect LC from home/hospital in case of infirm, weak and handicapped pensioners;