Dear Customer,

We are pleased to bring to you 'State Bank Samadhaan'; a mobile app that provides a wide range of banking activities and information on our offerings. This app is available for both iOS and Android smart phone users.

Following facilities are available in **State Bank Samadhaan App**:

- 1. **Deposits:** FAQs, Interest Rates and Video Tutorials on Savings A/c, Term Deposits & Maturity Calculator.
- 2. **Advances:** FAQs, Interest Rates and Online Application facility for Home, Car & Education Loans.
- 3. **A/c Related:** A/c Statement, Housing/Education loan interest certificates, Pension Slip
 - a. Account Statement will be generated for last 6 months.
 - b. Housing Loan and Education Loan Interest Certificates will be generated for last Financial Year.
 - c. All the above will be protected by a 4 digit passcode that is to be chosen by you while requesting for the statement/certificate.
- 4. **ATM related:** FAQs and instructional video.
- 5. **Internet Banking:** FAQs and links to our Internet Banking apps **SB Anywhere.**
- 6. **Mobile Banking:** FAQs and links to our Mobile Banking app **SB Freedom.**

- 7. **Mobile Wallet:** FAQs and videos on our Mobile Wallet **SB Buddy.**
- 8. **Tax related downloads:** Links to TDS related documents such as Form 15, 60 etc.

9. EMI Calculator

- 10. **Helpline:** Details of Toll Free number as well Branch Managers for any query/issue.
- 11. **Complaints:** Registration & Tracking of Complaints.
- 12. **Miscellaneous:** Links to other SBI Apps: **Holiday Calendar**, **SBI Finder** and **SBI QUICK SMS and Missed Call Banking**.

We trust that this App will provide you with a good experience and all the relevant information on key products and services of the Bank.

Warm regards,

Team SBI